

1

Create a survey or form

You can create a form or survey with a multitude of platforms such as [Google Forms](#), [TypeForm](#) or [SurveyMonkeys](#). Keep in mind that the forms must be prepared to be viewed and informed from a mobile device.

2

Log into your WebSMS account

After [sign up](#) you can access your account by entering your username (registration email) and password in <https://www.labsmobile.com/en/login>.

3

Add a new link

If you wish to attach a link go to [Links](#) to see all the links saved in your account. Click on *Add new link* to add the name and URL of the link.

4

Add a link in a landing

As an alternative it is possible to send a landing created in WebSMS ([Landings](#)) and add a button or link to the form from this landing. Thus it is possible to explain and give more information about the form or survey.

5

Send SMS messages

Access any sending form ([Send basic](#), [Send to agenda](#) or [Send from file](#)) and enter the *shortlink* [labsmo.bi](#) to be located in the dropdown located at the top of the message field.

6

Check the results and clicks

In the section [Monitoring](#) you can see and also all the data of these clicks (you must activate the option *Information of each click*).

7

View statistics for messages and clicks

In the sections [Statistics - Messages](#) and [Statistics - Clicks](#) you can see the results of the sending or campaign.

8

Access to the obtained data

In the chosen external platform you can download or study the data entered by the users who have answered the form or survey.