1 **Log into your WebSMS account**
Access your account by entering your username (registration email) and password in
https://www.labsmobile.com/en/login.

2 **Filter messages**
Go to the MONITORING
the messages you want to check.

3 **Check the status of your messages**
Click on *Search*
ation mobile number, message, credits, date of sending, date of status update) and the status of
the message:

- - **Processed**: the LabsMobile platform has received and processed the message.
- - **Sent**: the message has been sent to the GSM network.
- - **Test**: test message.
- - **Duplicate**: duplicate message blocked by the anti-duplicate filter.
- - **Delivered**: message confirmed as delivered by the telephone operators.
- - **Expired**: message that could not be delivered in the established period (normally 72 hours).
- - **Rejected**: message rejected by the operator.
- - **Non-deliverable**: message not delivered by incorrect number, incident, etc.

4 **View click tracking**
In the filter form of MONITORING you can activate the display of click data by activating the
Search type to *Clicks* or adding the data of the clicks in the list of messages modifying the *Fields
to show in results* (*Information of each click*).

5 **Exports the data**
In the message list (MONITORING - results) you can export all data to a CSV file compatible with
any version of *Excel*. Thus any study or complementary transformation can be carried out in the
results.

6 **Get the statistics report**
Enter the option STATISTICS - Messages
ation that identifies the messages that will be part of the statistics. Press *Show* or *Print*
access the statistics report.

7 **Access your campaigns easily**
In the case of multiple sendings or campaigns (more than one recipient) you can go to the
CAMPAIGNS section. From here you can directly access the results of MONITORING and
STATISTICS - Messages.

8 **Create new groups or campaigns**
Depending on the results of a campaign or sending we recommend importing new groups (
AGENDA - Import file) and increase the effectiveness of futures sendings. It is also recommended
to *Clear* the contact groups in the AGENDA - Groups
and successes of previous campaigns.